

**BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001**

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**EXPERIMENTAL RATE AND SERVICE  
CHANGES TO IMPLEMENT NEGOTIATED  
SERVICE AGREEMENT WITH  
CAPITAL ONE SERVICES, INC.**

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**DOCKET No. MC2002-2**

**ERRATA TO RESPONSE OF CAPITAL ONE SERVICES, INC.  
WITNESS DONALD JEAN TO INTERROGATORIES OF  
OFFICE OF CONSUMER ADVOCATE  
(OCA/COS-T1-17)**

The answer to OCA/COS-T1-17 filed on October 21, 2002 is incorrect, the corrected replacement page is filed herewith:

Respectfully submitted,

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Timothy J. May

Counsel for Capital One Services, Inc.

**OCA/COS-T1-17.** Please refer to your testimony at page 7, lines 1-4, where it states, “and utilize Address Correction Service information in its marketing campaigns.”

- (a) Please confirm that under the NSA, Capital One will receive Change Service Requested, Option 2, at no charge for its First-Class solicitation mail. If you do not confirm, please explain.
- (b) Please confirm that under the NSA, Capital One will receive Change Service Requested, Option 2, at no charge for its First-Class customer account mail. If you do not confirm, please explain.

**ANSWER**

17(a) Confirmed. See response to OCA/COS-T1-3(a).

17(b) Not confirmed. See response to OCA/COS-T1-3(a).